

Quality Policy

1. Quality determines our activities across all levels, sites, functions and areas of the company. It is the task of every employee to ensure high quality of our products, processes and services, to increase customer satisfaction and our reputation as Vorwerk group.
2. Our processes are based on our internal and external standards, customer requirements, regulatory and legal requirements, as well as expectations of interested parties. The fulfillment of all requirements and expectations is a binding objective for us.
3. We commit ourselves to the zero-defect-strategy and error prevention and maintain highest quality standards for our products and services. We continually improve our processes, products and services and see this as the basis for ensuring our further business success.

Environment Policy

1. We pursue the objective of continually improving environmental protection, conserving resources and to reduce environment impact. This is a commitment to our customers, our fellow human beings and the following generations. Our environmental management system is used to implement this goal.
2. Environmental protection is done by active support of the employees and a solid environmental awareness of every employee at day to day work. Vorwerk ensures that the necessary competences and knowledge are maintained and further developed in environmentally relevant areas.
3. Our environment protection activities are oriented on the state of the art and economic benefits.
4. We commit ourselves to comply with all environmentally relevant rules, laws and regulations, as well as customer-specific environmental requirements.
5. When sourcing raw materials, consumables and parts supplied from external sources we pursue environmentally friendly approaches and expect from our suppliers to comply with environmental rules, laws and regulations.

Occupational health and safety policy

The health of our employees has top priority.

The main objective is to avoid accidents at work and work-related illnesses and to minimize related absences.

We commit ourselves to

1. continually improve our occupational health and safety management system in order to avoid occupational accidents and occupational diseases.
2. provide necessary personal protective equipment and safety devices at our plants and machines and ensure the safe handling of our processes in all areas of the company.
3. comply with the applicable statutory and other local and higher-level provisions on occupational safety throughout the company.
4. introduce effective measures to minimize the risk of potential hazards from chemical, flammable, explosive or toxic substances, as well as other hazards.
5. to binding strengthen occupational health and safety competences and awareness at all management and employees.
6. collaboration and consultation of employees and representatives in implementation and maintaining of our OHS¹-System.

Put into force in January 2020

Dr. Juergen Moeller

CEO Vorwerk Automotive Group

¹ OH&S = occupational health and safety of workers