

Quality Policy

1. Quality determines our activities across all levels, sites, functions and areas of the company. It is the task of every employee to ensure high quality of our products, processes and services, to increase customer satisfaction and our reputation as Vorwerk group.
2. Our processes are based on our internal and external standards, customer requirements, regulatory and legal requirements, as well as expectations of interested parties. The fulfillment of all requirements and expectations is a binding objective for us.
3. We commit ourselves to the zero-defect-strategy and error prevention and maintain highest quality standards for our products and services. We continually improve our processes, products and services and see this as the basis for ensuring our further business success.

Environment Policy

1. We pursue the objective of continually improving environmental protection, conserving resources and to reduce environment impact. This is a commitment to our customers, our fellow human beings and the following generations. Our environmental management system is used to implement this goal.
2. Environmental protection is done by active support of the employees and a solid environmental awareness of every employee at day to day work. Vorwerk ensures that the necessary competences and knowledge are maintained and further developed in environmentally relevant areas.
3. Our environment protection activities are oriented on the state of the art and economic benefits.
4. We commit ourselves to comply with all environmentally relevant rules, laws and regulations, as well as customer-specific environmental requirements.
5. When sourcing raw materials, consumables and parts supplied from external sources we pursue environmentally friendly approaches and expect from our suppliers to comply with environmental rules, laws and regulations.

Occupational health and safety policy

The health of our employees has top priority.

The main objective is to avoid accidents at work and work-related illnesses and to minimize related absences.

We commit ourselves to

1. continually improve our occupational health and safety management system in order to avoid occupational accidents and occupational diseases.
2. provide necessary personal protective equipment and safety devices at our plants and machines and ensure the safe handling of our processes in all areas of the company.
3. comply with the applicable statutory and other local and higher-level provisions on occupational safety throughout the company.
4. introduce proactively effective measures to minimize the risk of potential hazards from chemical, flammable, explosive or toxic substances, as well as other hazards.
5. to binding strengthen occupational health and safety competences and awareness at all management and employees.
6. collaboration and consultation of employees and representatives in implementation and maintaining of our OHS-System.

Information Security Policy

In our business relationships with all interested parties in our company, we treat the information provided to us with confidence.

We commit ourselves to

1. to establish an information security management system (ISMS) to implement customer requirements, legal requirements and internal objectives in a structured and transparent manner.
2. to continuously identify, analyse and appropriately reduce the risks to the confidentiality, integrity and availability of all information in our business processes.
3. to continuously raise awareness among our employees and partners about the importance of and their contribution to the protection of information.
4. to derive and effectively implement corrective actions from the results of investigations of actual and potential security incidents, as well as internal audits.

Put into force in June 2022

Dr. Juergen Moeller

CEO Vorwerk Automotive Group